

QUALITY IN CASALS VENTILACIÓN

The philosophy of CASALS VENTILACIÓN AIR INDUSTRIAL SLU is based on the absolute conviction that the quality required for our products can only be achieved with the total dedication and involvement of the staff, as well as the compliance with the established processes.

Our **Quality Policy** is focused on:

- Designing, manufacturing and supplying products to satisfy the needs of the market and our customers; seeking constant improvement in reducing delivery times.
- Continuous improvement of our internal processes to reduce both quality and non-quality costs.
- Working with suppliers and partners with the highest standards of quality and service.
- Innovate in the management of the corporate image, adapting to the new times and new technologies without forgetting the historical character of the brand.

Our **milestones** and **objectives** are:

- The main objective of CASALS VENTILACION is to offer its customers and collaborators the best possible service in all areas of the company, seeking their total satisfaction.
- To offer our customers the best delivery times by means of an agile business structure, which allows us to reduce response and manufacturing times in all our processes, from the moment an order is received until the moment it is dispatched.
- To offer our customers totally reliable, tested and traceable products, thanks to a motivated and constantly trained team.
- To open new sales channels, both nationally and internationally, consolidating the Casals brand in the market, expanding our commercial agreements with new customers and countries.
- To develop all current product lines, and promote among them smoke evacuation systems in both basements and staircases, products and accessories for the purification and improvement of indoor air quality (IAQ-Indoor Air Quality), etc.
- Commitment to comply with applicable requirements and commitment to continuous improvement of the QMS.

David Samper Falgàs
The Management

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